

Playing Golf at Bird Hills Golf Centre

Your questions answered:

The Golf Course

The golf course will return to 3 and 4 balls from Saturday 5th June 2020 and will also return to a full 18-hole course 7 days a week.

*** Please note that we will be continually updating our policies and reviewing the course options. Any further changes will be updated and updated on the website*

The following guidelines still apply while we remain with restrictions in place:

Arrival

- Upon arrival at the Golf Centre, please park alternately wherever possible
- Please observe social distancing in the walkways
- Toilet facilities are available at the clubhouse end and regular cleaning will be undertaken during the course of the day.
- Please wash your hands as much as possible – there are also several hand sanitisers stations available at the start and end of golf play

Booking In

- You will have a 15-minute window to book in for your tee time, complete your payment and be ready to tee off. If you arrive earlier than this, please remain with your vehicle as no players are permitted to wait around the perimeters of the course
- If there are other players or staff at the Hut, please always keep a minimum 2-metre distance
- We can only accept contactless payment onsite or pre-payment online
- If you wish to practice putting you may do so briefly within your 15-minute window and no more than 6 players allowed on the practice putting area at any time.
- The driving range is currently closed.

Playing the Course:

- Please keep a distance of 2 metres between you and your playing partner at all times
- Use contactless scoring – there are many available apps, try and use these rather than take a scorecard
- Do not share any equipment
- Do not shake hands
- Avoid touching your eyes, nose and mouth because your hands touch many different surfaces and can easily pick up viruses
- Do not touch the flagpoles
- The holes have been modified so your ball will not drop completely
- Do not pick up or touch your fellow player's ball
- Bunker rakes have been removed from the course – please use these areas as courteously as you can. Use your feet or club to smooth over areas that have been walked on
- Distance stakes remain on the course, please do not touch these
- All bins have been removed so no contact, please take any rubbish away with you
- Ball washers can have been covered, please bring a bottle of water with you if you wish to clean your ball between holes
- The shoe cleaner has been covered and cannot be used until further notice
- Local rules have been modified to allow for these necessary changes to play
- There is no competitive golf at this time

Finishing your round

- When you finish your round please leave the course immediately and return to your car
- Once you have loaded your car please leave the carpark as soon as possible

Green Fees

Published online at www.birdhills.co.uk

Equipment Hire

We will continue to offer buggy and trolley hire. All equipment will be thoroughly cleaned after each hire. If you have your own trolleys it is advisable to use them during this period.

The buggies are limited to one person per vehicle unless you are sharing with a person from your household.

Member and Visitor Booking

Until further notice:

- Members can book a maximum 7 days in advance.
- Visitors can book 4 days in advance
- ALL tee times must be pre-booked – strictly no walk on golf permitted. You can continue to book by telephone, but we urge you to book online whenever possible as we will be running with reduced staffing levels.
- The BRS online booking App has been updated and we can now accept your payment online prior to play. This reduces the need for any contact, and we would greatly appreciate you using this option when you can.
- Cancellation – with limited capacity please ensure you cancel any tee times that are no longer required.

It is particularly important to stress that only GOLFERS are permitted at the Golf Centre, and only for the time you are playing golf. Any other enquiries will be dealt with by telephone and email as entrances to offices and clubhouse will remain closed.

Practice Areas

The driving range is currently **CLOSED**

We will update the website with the opening date as soon as it is confirmed

The putting green is only available to those that have a pre-booked tee time. You can practice for no more than a few minutes prior to the start of your game and the putting green is always limited to 6 players at any one time with players keeping a 2-metre distance.

The Academy Professionals will be conducting one-to-one sessions, adhering to all the social distancing guidelines. They can be contacted directly in the usual way.

Clubhouse & Functions

All internal areas of the golf club except for the toilets (range side) will remain closed until some of the restrictions are lifted. We anticipate that there will be limited capacity in the first phased return. We remain committed to adhering to all the government guidelines and will continually review restrictions in line with their guidance.

Refreshments

Drinks and packaged snacks will be available from the Hut

Player are not permitted to take their own alcohol onto the course

Events and parties

These are currently unavailable and will most likely be one of the last phases to return to business. We still continue to take enquiries and bookings by telephone and email. Please do not come to the Golf Centre to discuss these.

Health & Well Being

Please do not play golf or come to the Golf Centre if you are experiencing any symptoms of COVID-19. The administering of first aid provision has been updated in light of the virus so we are limited in how much we can assist you in the event of accident/illness. If you feel ill or have any health conditions which means you may require any assistance on the golf course we ask that you **do not play** at this time. We understand this is hard, but it would put an unfair burden on the staff that would need to help you.

All of our policies are being implemented to protect both golfers and staff. Anyone not complying with these will be asked to leave the course, no refunds will be issued and membership could be suspended.

Finally, Thank You

We know these changes in the short term are going to change the way you play your golf, and the social aspect of the game will be missing for some time to come. The guidelines here are the best and fairest option we can offer at this time, and they have been designed to keep everyone safe, whilst still providing an opportunity for everyone to play.

Like everyone else we look forward to the days ahead when we can lift some of these restrictions and embrace a more relaxed future. Until this time please know that you are important to us and we genuinely thank you for your continuing support.

Thank you for helping us to help you.

#STAYSAFE

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