

# Playing Golf at Bird Hills Golf Centre

## Your questions answered:

As we continue through a period of restriction we constantly update the course policy and clubhouse in line with current government guidelines. It is imperative that all members and guests continue to adhere to all the guidance. Social distancing and continued care when visiting the Golf Centre is required and the online booking policy remains in place for all golf and range use. As different periods of restriction (tiers) are imposed all updates will be communicated via email and the website whenever possible.

### The Golf Course

The golf course is an 18-hole course / 9 hole bookings accepted

*Please note that we will be continually updating our policies and reviewing the course options. Any further changes will be updated and sent out via email.*

### Arrival

- Upon arrival at the Golf Centre, please park alternately wherever possible
- Please observe social distancing in the walkways
- Toilet facilities are available at the clubhouse end and regular cleaning will be undertaken during the course of the day.
- Please wash your hands as much as possible – there are also several hand sanitiser stations available at the start and end of golf play

### Booking In

- If there are other players or staff at the Hut, please always keep a minimum 2-metre distance
- We can now accept contactless payment or cash onsite or pre-payment online
- If you wish to practice putting you may do so – please observe social distancing at all times
- The driving range is now open – available bay times are displayed on the website. Please book your bay prior to arrival. During the higher tiers of restrictions the bays will be available to pre-booked range users only (no walk on use will be permitted).

## Playing the Course:

- Please keep a distance of 2 metres between you and your playing partner at all times
- Use contactless scoring – there are many available apps, try and use these rather than take a scorecard
- Do not share any equipment
- Do not shake hands
- Avoid touching your eyes, nose and mouth because your hands touch many different surfaces and can easily pick up viruses
- Do not touch the flagpoles
- The holes have been modified so your ball will not drop completely
- Do not pick up or touch your fellow players ball
- Bunker rakes have been removed from the course – please use these areas as courteously as you can. Use your feet or club to smooth over areas that have been walked on
- Distance stakes remain on the course, please do not touch these
- Bins are now on the course, please do not touch these directly and make sure you dispose of all rubbish responsibly
- Ball washers can have been covered, please bring a bottle of water with you if you wish to clean your ball between holes
- The shoe cleaner and compressor are now available and sanitizer is available at each point
- Local rules have been modified to allow for these necessary changes to play
- Competitive golf remains and emails will continue to be sent regularly to confirm upcoming events

## Finishing your round

- Please do not gather in groups around the course, carpark or clubhouse. Keep all walkways clear.
- Maximum group size anywhere is 6 players/guests at the tables, on the terraces or in the clubhouse.
- Please observe all one way traffic notices

## Green Fees

Green fees – published online at [www.birdhills.co.uk](http://www.birdhills.co.uk)

## Equipment Hire

We will continue to offer buggy and trolley hire. All equipment will be thoroughly cleaned after each hire. If you have your own trolleys it is advisable to use them during this period.

The buggies are limited to one person per vehicle unless you are sharing with a person from your household.

## Member and Visitor Booking

Until further notice:

- Members can book a maximum 7 days in advance
- Visitors can book 4 days in advance
- ALL tee times must be pre-booked online – strictly no walk on golf permitted.
- The BRS online booking App is available to all members and we can now accept your payment online prior to play. This reduces the need for any contact, and we would greatly appreciate you using this option when you can.
- Cancellation – with limited capacity please ensure you cancel any tee times that are no longer required.

## Competitions

Flexible and drawn competitions continue – there are no presentations permitted at this time.

## Practice Areas

The driving range is open – please pre book your bay online at the visitor online booking area. If we enter higher tiers of restrictions all range users will need to pre book, no walk on use will be permitted. Opening times are displayed in the clubhouse.

The putting green is available to golf and range users. Players must observe social distancing and keep a 2-metre distance at all times.

The Academy Professionals will be conducting one-to-one sessions, adhering to all the social distancing guidelines. They can be contacted directly in the usual way.

## Clubhouse & Functions

The clubhouse is now open with limited opening hours and service times – government guidance changes frequently and all necessary updates will be displayed around the clubhouse.

Refreshments

Drinks and packaged snacks will be available from the Hut

Player are not permitted to take their own alcohol onto the course

Events and parties

These are still currently unavailable and will most likely be one of the last phases to return to business. We still continue to take enquiries and bookings by telephone and email. Please do not come to the Golf Centre to discuss these.

## Health & Well Being

Please do not play golf or come to the Golf Centre if you are experiencing any symptoms of COVID-19. The administering of first aid provision has been updated in light of the virus so we are limited in how much we can assist you in the event of accident/illness. If you feel ill or have any health conditions which means you may require any assistance on the golf course we ask that you **do not play** at this time. We understand this is hard, but it would put an unfair burden on the staff that would need to help you.

All of our policies are being implemented to protect both golfers and staff. Anyone not complying with these will be asked to leave the course, no refunds will be issued and membership could be suspended.

## Finally, Thank You

We know these changes continue to impact on your visits to the Golf Club, continued changes in government guidance mean we have to adapt and change frequently. This can of course be frustrating however all the guidelines here adhere to the current requirements. There may be further restrictions as we enter higher tiers and we will communicate these to you and when they are imposed.

Like everyone else we look forward to the days ahead when we can lift some of these restrictions and embrace a more relaxed future. Until this time please know that you are important to us and we genuinely thank you for your continuing support.

Thank you for helping us to help you.

#STAYSAFE

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